

UNBUNDLED ONLINE ASSESSMENTS

Call Centre

AUS-NZ Call Center Customer Service Survey	Call Center Math
AUS-NZ Call Center Inbound Call Skills	Call Center Reference Manual [audio]
AUS-NZ Call Center Outbound Call Skills	Call Center Retention [audio]
AUS-NZ Call Center Telephone Etiquette	Call Center Spanish-English Bilingual [audio]
AUS-NZ Call Center World Geography	Call Center Technical Support [audio]
Call Center 911 Operators	Call Center Telephone Etiquette
Call Center Advanced Spelling [audio]	Call Center US Cities Spelling [audio]
Call Center Basic Spelling [audio]	Call Center US Geographical Locations
Call Center Consumer Collections	Call Center US State Abbreviations [audio]
Call Center Customer Service Scenarios [audio]	Call Center French Canadian-English Bilingual [audio]
Call Center Customer Service Survey	French Canadian Call Center Customer Service Survey
Call Center Data Entry [audio]	French Canadian Call Center Telephone Etiquette
Call Center Environment [audio]	German Call Centre Listening Skills (Audio)
Call Center German-English Bilingual [audio]	Spanish Call Center Customer Service Survey
Call Center Italian-English Bilingual [audio]	Spanish Call Center Telephone Etiquette
Call Center Listening Skills [audio]	

Clerical

ACT! 2000 for Users	AUS-NZ Vocabulary
Advanced Spelling	AUS-NZ Vocabulary Homophone Usage
Audio Typing (5 Minutes)	AUS-NZ White Collar OH&S
AUS-NZ Advanced Spelling	AUS-NZ Work Capabilities
AUS-NZ Analytical Skills	Basic Numeric Conversion
AUS-NZ Basic Computer Terminology	Basic Spelling
AUS-NZ Basic Office Skills	Business Etiquette
AUS-NZ Basic Office Skills [No Math]	Business Systems Analyst
AUS-NZ Basic Office Skills [No Verbal]	Business Writing
AUS-NZ Basic Reading Comprehension	Canadian Advanced Spelling
AUS-NZ Basic Spelling	Canadian Basic Spelling
AUS-NZ Clerical Proofreading	Canadian Data Entry Alpha Numeric [Hardcopy]
AUS-NZ Computer Literacy	Canadian Data Entry Alpha Numeric [Onscreen]
AUS-NZ Customer Service Mindset Survey	Canadian Typing . General [5 Minutes Onscreen]
AUS-NZ Data Entry 10 Key [Onscreen]	Canadian Typing . General 2 [5 Minutes Onscreen]
AUS-NZ Data Entry 10 Key Quick Test [Onscreen]	Coding
AUS-NZ Data Entry Alpha Numeric [Onscreen]	Comparison Skills
AUS-NZ English as a Second Language	Corrective Proofreading . Independent Films
AUS-NZ Internet Basics	Corrective Proofreading . Reply Letter
AUS-NZ Literacy	Corrective Proofreading . Restaurant Review
AUS-NZ Numeracy Part 1	Customer Service Mindset Survey
AUS-NZ Numeracy Part 2	Data Entry 10 Key [Hardcopy]
AUS-NZ Numeracy Part 3	Data Entry 10 Key [Onscreen]
AUS-NZ Numeric Filing	Data Entry 10 Key Quick Test [Hardcopy]
AUS-NZ Office Grammar & Spelling	Data Entry 10 Key Quick Test [Onscreen]
AUS-NZ Office Maths Skills	Data Entry 10 Key with Decimals [Hardcopy]
AUS-NZ Recruiting Fundamentals	Data Entry 10 Key with Decimals [Onscreen]
AUS-NZ Shorthand	Data Entry Alpha Numeric [Hardcopy]
AUS-NZ Spelling . Basic	Data Entry Alpha Numeric [Onscreen]
AUS-NZ Typing . General [1 Minute Onscreen]	Data Entry Check Number Database [Hardcopy]
AUS-NZ Typing . General [3 Minutes Onscreen]	Data Entry Check Number Database [Onscreen]
AUS-NZ Typing . General [5 Minutes Onscreen]	Data Entry Inventory Database [Hardcopy]

Clerical - Continued

Data Entry Inventory Database [Onscreen]	Practice Typing Test . General [1 Minute Onscreen]
Email Etiquette	Practice Typing . Legal [1 Minute Hardcopy]
File by Name	Practice Typing . Legal [1 Minute Onscreen]
Following Verbal Instructions [audio]	Practice Typing . Medical [1 Minute Hardcopy]
Following Written Instructions	Practice Typing . Medical [1 Minute Onscreen]
French Canadian Advanced Spelling	Project Management for IT Professionals
French Canadian Basic Office Skills	Project Management Fundamentals
French Canadian Basic Office Skills [No Math]	Proofreader Marks
French Canadian Basic Office Skills [No Verbal]	Punctuation
French Canadian Basic Reading Comprehension	Reading Comprehension
French Canadian Basic Spelling	Recruiting Fundamentals
French Canadian Coding	Retention
French Canadian Office Grammar and Spelling	Sales Concepts
French Canadian Typing-General [5 Min Onscreen]	SAS 9 . Data Analyst
French Canadian Typing-General2[5 Min Onscreen]	Software Quality Assurance
French-English Bilingual	Software Testing
German Basic Office Skills	Spanish Basic Office Skills
German Basic Office Skills [No math]	Spanish Basic Office Skills [No Math]
German Basic Office Skills [No verbal]	Spanish Basic Office Skills [No Verbal]
German Data Entry 10 Key [Hardcopy]	Spanish Basic Reading Comprehension
German Data Entry 10 Key [Onscreen]	Spanish Office Grammar and Spelling
German Data Entry Alpha Numeric [Hardcopy]	Spanish-English Bilingual
German Data Entry Alpha Numeric [Onscreen]	Technical Technology
German Typing . General [3 Minutes Hardcopy]	Translation Sample . English to French
German Typing . General [3 Minutes Onscreen]	Translation Sample . English to Italian
German-English Bilingual	Translation Sample . English to Spanish
Healthcare Benefits Knowledge	Translation Sample . French Canadian - English
Human Resources Basics	Translation Sample . Italian to English
Human Resources Benefits Knowledge	Translation Sample . Spanish to English
Internet Research Skills	Typing . General [1 Minute Hardcopy]
Interviewing & Hiring Concepts	Typing . General [1 Minute Onscreen]
Italian-English Bilingual	Typing . General [3 Minute Hardcopy]
Listening Skills [audio]	Typing . General [3 Minute Onscreen]
Mailroom Management Skills	Typing . General [5 Minute Hardcopy]
Marketing Fundamentals	Typing . General [5 Minute Onscreen]
Matching Images	U.K Analytical Skills
Math Word Problems	U.K Vocabulary
Numeric Proofreading	Writing Sample . Advertising/Marketing
Office Abbreviations	Writing Sample . Collection Letter
Office Filing Skills	Writing Sample . Customer Service
Office Management Skills	Writing Sample - Email
Office Telephone Etiquette	Writing Sample . Market Research
PeopleSoft HRMS	Writing Sample - Persuasive
Practice Canadian Typing Test . General [3 Minutes Onscreen]	Writing Sample . Sales Correspondence
Practice Canadian Typing Test . General [5 Minutes Onscreen]	Writing Sample . Technical [List Form]
Practice French Canadian Typing Test . General [3 Minutes Onscreen]	Writing Sample . Technical [Paragraph Form]
Practice French Canadian Typing Test . General [5 Minutes Onscreen]	Writing Sample . Thank You Letter
Practice Typing Test . General [1 Minute Hardcopy]	

Financial

Accounting Terminology - Advanced	Corporate Tax Accounting
Accounting Terminology - Basic	Cost Accounting
ADP - Payroll	Credit Analyst
Auditing	Credit Management
AUS-NZ Accounts Payable	Financial Analysis
AUS-NA Accounts Receivable	Financial Management
AUS-NZ Advanced Accounting	Financial Math
AUS-NZ Bookkeeping	Financial Spelling
AUS-NZ General Accounting	Fixed Assets
AUS-NZ MYOB Accounting Plus	General Ledger Knowledge
AUS-NZ Payroll	Great Plains
AUS-NZ Payroll Clerk	Individual Income Tax
AUS-NZ Payroll Management	Investment Management US Equities and Equities Products
AUS-NZ SAP for Users	JD Edwards
AUS-NZ Taxation Advanced	Loan Officer Skills
AUS-NZ Taxation Basic-Intermediate	Loan Processing
Bank Teller Skills	Loan Underwriting Skills
Basic Bank Teller Skills	MAS 90 - Bookkeeping
Bookkeeping - Professional	MYOB Accounting Plus
Budget Aide Skills	Partnership Tax Accounting
Budget Officer Skills	Payroll
Business Income Tax	Payroll Clerk
BusinessObjects 5 - Client	Payroll Management
Canadian Accounts Payable	PeopleSoft Financials
Canadian Accounts Receivable	Property Insurance
Canadian Payroll	Purchasing Fundamentals
Casualty Insurance - Automobile	Reconciliation
Commercial Banking Knowledge	SAGE MAS 90/200
Commercial Collections	Title Insurance Knowledge
Commercial Insurance Knowledge	

Healthcare

AUS-NZ Medical Spelling	Medical Terminology - Dental
AUS-NZ Medical Terminology . General	Medical Terminology - ER
AUS-NZ Typing Medical [1 Minute Hardcopy]	Medical Terminology - Gastrointestinal
AUS-NZ Typing Medical [1 Minute Onscreen]	Medical Terminology - General
Bloodborne Pathogens . Infection Control	Medical Terminology . Integumentary System
Cultural Diversity	Medical Terminology . Musculoskeletal
Dental Assistant	Medical Terminology . Nervous System
Dental Hygienist	Medical Terminology . Oncology
Dosage Calculation	Medical Terminology - Ophthalmology
French Canadian Medical Terminology . General	Medical Terminology - Pediatrics
General Pharmaceutical Knowledge	Medical Terminology - Pharmacology
Healthcare Industry Terminology	Medical Terminology - Psychiatry
HIPAA . Clinical Staff	Medical Terminology . Reproduction
HIPAA Administration	Medical Terminology . Respiratory
JCAHO	Nurse Practitioner
LPN/LVN	Nursing Assistant
Medical Assistance . Advanced	Occupational Therapy
Medical Assistant . Basic	OSHA
Medical Billing (CMS-1500)	Pharmaceutical Terminology
Medical Billing (UB-04)	Phlebotomy
Medical Billing Hospital (UB-92)	Physical Therapy
Medical Billing Knowledge	Physician Assistant
Medical Claims Processing	Radiologic Technologist
Medical Collections	Registered Nurse (RN)
Medical Office Personnel Skills	Respiratory Therapy
Medical Receptionists	Spanish Medical Terminology - General
Medical Records Coding (CPT)	Spanish OSHA
Medical Records Coding (ICD 9)	Typing . Medical [1 Minute Hardcopy]
Medical Records Legal Issues	Typing . Medical [1 Minute Onscreen]
Medical Spelling	Typing . Medical [3 Minutes Hardcopy]
Medical Terminal Digit Filing	Typing . Medical [3 Minutes Onscreen]
Medical Terminology - Abbreviations	Typing . Medical [5 Minutes Hardcopy]
Medical Terminology . Cardiovascular System	Typing . Medical [5 Minutes Onscreen]

Industrial

Assembly and Matching	Matching . Industrial Images
AUS-NZ Basic Arithmetic	Matching - Alphanumeric
AUS-NZ Basic Industrial Skills	Matching . Digit Numeric
AUS-NZ Blue Collar OH&S	Matching . Numeric
AUS-NZ Cleaners Safety - Final	Math and Reasoning Skills
AUS-NZ Construction Site . Safety General	Mechanical Engineering . Machine and Tool Design
AUS-NZ Electricians	Mechanical Engineering . Thermodynamics Fundamentals
AUS-NZ Entry Level Industrial Skills	Mechanical Reasoning
AUS-NZ Forklift Operation	Metalworking Skills
AUS-NZ Heavy Vehicle Driving Safety	Metric Ruler Reading
AUS-NZ Press Brake Operator	Micrometers and Calipers
AUS-NZ Rigging Safety	Plastic Fabrication Skills
AutoCAD 11	Plumbing Quality
AutoCAD 14	Press Brake Operator
AutoCAD 2000	Product Packaging Skills
AutoCAD 2004	Quality Assurance Inspection
AutoCAD 2006	Resistor Color Coding
AutoCAD 2007	Rough Carpentry
Basic CNC	Safety in the Workplace
Basic Electronics	Shipping and Receiving Clerk Skills
Basic Industrial Math	Shop Math
Basic Injection Molding Skills	Soldering
Basic Ruler Reading	SolidWorks 2006
Basic Warehouse Knowledge	Spanish Basic Industrial Math
Basic Wireless Communication	Spanish Basic Industrial Skills
Blueprint Basics	Spanish Basic Warehouse Knowledge
Blueprint Reading	Spanish Blueprint Basics
Class [A] Automotive Mechanics	Spanish Counting
Class [B] Automotive Mechanics	Spanish Entry Level Industrial Skills
Class [C] Automotive Mechanics	Spanish Finish Carpentry
Colour Identification	Spanish Forklift Operation
Counting	Spanish Math and Reasoning Skills
Electrical Engineering . Electronics and Communication	Spanish Mechanical Reasoning
Electrical Engineering . Power and Control	Spanish Rough Carpentry
Electricians	Spanish Safety in the Workplace
Electrical Schematics	Spanish Shipping and Receiving Clerk Skills
English Ruler Reading	Tools and Fasteners
Finish Carpentry	U.K. Basic Industrial Skills
Flooring Skills	U.K. Entry Level Industrial Skills
Food Production	Unit Conversion
General Maintenance	Weights and Measures [Standard and Metric]
Hazardous Material Handling	Welding
Home Inspection Skills	Wholesale Distribution Knowledge
HVAC	Woodworking
Lathe Operator	Workplace Hazardous Materials Information System (WHMIS)
Manufacturing Basics	

International

Dutch Microsoft Access 2000	Italian Microsoft Access 2000
Dutch Microsoft Excel 2000 . Normal User	Italian Microsoft Excel 2000 . Normal User
Dutch Microsoft Excel 2000 . Power User	Italian Microsoft Excel 2000 . Power User
Dutch Microsoft Excel 2000 . Whole Test	Italian Microsoft Excel 2000 . Whole Test
Dutch Microsoft Internet Explorer 5	Italian Microsoft Internet Explorer 5.0
Dutch Microsoft Outlook 2000	Italian Microsoft Outlook 2000
Dutch Microsoft PowerPoint 2000	Italian Microsoft PowerPoint 2000
Dutch Microsoft Word 2000 . Normal User	Italian Microsoft Word 2000 . Normal User
Dutch Microsoft Word 2000 . Power User	Italian Microsoft Word 2000 . Power User
Dutch Microsoft Word 2000 . Whole Test	Italian Microsoft Word 2000 . Whole Test
Dutch Microsoft Word 2002 . Whole Test	Italian Typing . General [1 Minute Hardcopy] Java Applet
French Microsoft Access 2000	Italian Typing . General [1 Minute Onscreen] Java Applet
French Microsoft Excel 2000 . Normal User	Portuguese Microsoft Access 2000
French Microsoft Excel 2000 . Power User	Portuguese Microsoft Excel 2000 . Normal User
French Microsoft Excel 2000 . Whole Test	Portuguese Microsoft Excel 2000 . Power User
French Microsoft Internet Explorer 5	Portuguese Microsoft Excel 2000 . Whole Test
French Microsoft Outlook 2000	Portuguese Microsoft Internet Explorer 5.0
French Microsoft PowerPoint 2000	Portuguese Microsoft Outlook 2000
French Microsoft Word 2000 . Normal User	Portuguese Microsoft PowerPoint 2000
French Microsoft Word 2000 . Power User	Portuguese Microsoft Word 2000 . Normal User
French Microsoft Word 2000 . Whole Test	Portuguese Microsoft Word 2000 . Power User
French Typing . General [1 Minute Hardcopy]	Portuguese Microsoft Word 2000 . Whole Test
French Typing . General [1 Minute Onscreen]	Spanish Microsoft Access 2000
German Microsoft Access 2000	Spanish Microsoft Excel 2000 . Normal User
German Microsoft Excel 2000 . Normal User	Spanish Microsoft Excel 2000 . Power User
German Microsoft Excel 2000 . Power User	Spanish Microsoft Excel 2000 . Whole Test
German Microsoft Excel 2000 . Whole Test	Spanish Microsoft Internet Explorer 5.0
German Microsoft Internet Explorer 5	Spanish Microsoft Outlook 2000
German Microsoft Outlook 2000	Spanish Microsoft PowerPoint 2000
German Microsoft PowerPoint 2000	Spanish Microsoft Word 2000 . Normal User
German Microsoft Word 2000 . Normal User	Spanish Microsoft Word 2000 . Power User
German Microsoft Word 2000 . Power User	Spanish Microsoft Word 2000 . Whole Test
German Microsoft Word 2000 . Whole Test	Spanish Typing . General [1 Minute Hardcopy]
German Typing . General [1 Minute Hardcopy]	Spanish Typing . General [1 Minute Onscreen]
German Typing . General [1 Minute Onscreen]	

Legal

AUS-NZ Legal Assistant	Legal Spelling
AUS-NZ Legal Spelling	Legal Staff Skills
AUS-NZ Legal Vocabulary	Legal Vocabulary
Basic Litigation Knowledge	Paralegal Skills
Canadian Legal Assistant	Sexual Harassment
Canadian Paralegal Skills	Typing . Legal [1 Minute Hardcopy]
Concordance	Typing . Legal [1 Minute Onscreen]
Court Reporting	Typing . Legal [3 Minute Hardcopy]
EEOC Compliance	Typing . Legal [3 Minute Onscreen]
Legal Abbreviations	Typing . Legal [5 Minute Hardcopy]
Legal Assistant	Typing . Legal [5 Minute Onscreen]
Legal Filing Skills	

Software

ACCPAC Pro Series	Microsoft FrontPage 2003
Adobe Acrobat 6.0 Standard	Microsoft Internet Explorer 5.0
Adobe Acrobat 7.0 Standard	Microsoft Internet Explorer 6.0
Adobe Flash CS3 Professional	Microsoft Office 2000 Advanced Knowledge
Adobe Illustrator CS	Microsoft Office 2000 Integration
Adobe Illustrator CS2	Microsoft Office 2003 Integration
Adobe Illustrator CS3	Microsoft Office 97 Integration
Adobe InDesign CS	Microsoft Office Advanced Knowledge
Adobe InDesign CS2	Microsoft XP Integration
Adobe InDesign CS3	Microsoft Outlook 2000
Adobe PageMaker 6.5	Microsoft Outlook 2002
Adobe PageMaker 7	Microsoft Outlook 2003
Adobe Photoshop 5.5	Microsoft Outlook 2007
Adobe Photoshop CS	Microsoft Outlook 98
Adobe Photoshop CS2	Microsoft PowerPoint 2000
Adobe Photoshop CS3	Microsoft PowerPoint 2002 . Normal User
Corel Presentations 9.0	Microsoft PowerPoint 2002 . Power User
Corel Quattro Pro 9.0	Microsoft PowerPoint 2002 . Whole Test
Corel WordPerfect 9.0 - Normal User	Microsoft PowerPoint 2003 . Normal User
Corel WordPerfect 9.0 . Power User	Microsoft PowerPoint 2003 . Power User
Corel WordPerfect 9.0 . Whole Test	Microsoft PowerPoint 2003 . Whole Test
Desktop Publishing Theory Skills	Microsoft PowerPoint 2007 . Normal User
Filmaker Pro 6	Microsoft PowerPoint 97
German Microsoft Excel 2003 . Normal User	Microsoft Project 2000
German Microsoft Excel 2003 . Power User	Microsoft Project 2002
German Microsoft Excel 2003 . Whole Test	Microsoft Project 2003
German Microsoft Outlook 2003	Microsoft Publisher 2002
German Microsoft PowerPoint 2003 . Normal User	Microsoft Visio 2002
German Microsoft PowerPoint 2003 . Power User	Microsoft Windows 2000
German Microsoft PowerPoint 2003 . Whole Test	Microsoft Windows 95
German Microsoft Word 2003 . Normal User	Microsoft Windows 98
German Microsoft Word 2003 . Power User	Microsoft Windows NT 4.0
German Microsoft Word 2003 . Whole Test	Microsoft Windows XP
Legal MacPac 2000	Microsoft Word 2000 . Normal User
Lotus 1-2-3 Millennium	Microsoft Word 2000 . Power User
Lotus Freelance Graphics Millennium	Microsoft Word 2000 . Whole Test
Lotus Notes 4.5 for Users	Microsoft Word 2002 . Advanced Documents
Lotus Notes 4.6	Microsoft Word 2002 . Normal User
Lotus Notes 6.5 for Users	Microsoft Word 2002 . Power User
Lotus Notes R5	Microsoft Word 2002 . Whole Test
Lotus Word Pro Millennium	Microsoft Word 2003 . Advanced Documents
Macintosh Basics OS9	Microsoft Word 2003 . Normal User
Microsoft Access 2000	Microsoft Word 2003 . Power User
Microsoft Access 2002	Microsoft Word 2003 . Whole Test
Microsoft Access 2003	Microsoft Word 2007 . Normal User
Microsoft Access 97	Microsoft Word 2007 . Power User
Microsoft Excel 2000 . Normal User	Microsoft Word 2007 . Whole Test
Microsoft Excel 2000 . Power User	Microsoft Word 97 . Normal User
Microsoft Excel 2000 . Whole Test	Microsoft Word 97 . Power User
Microsoft Excel 2002 . Normal User	Microsoft Word 97 . Whole Test
Microsoft Excel 2002 . Power User	Netscape Navigator 4.77
Microsoft Excel 2002 . Whole Test	Peachtree Accounting 2003
Microsoft Excel 2003 . Normal User	QuarkXPress 5 Advanced
Microsoft Excel 2003 . Power User	QuarkXPress 5 Basic
Microsoft Excel 2003 . Whole Test	QuarkXPress 6
Microsoft Excel 2007 . Normal User	QuickBooks Pro 2000
Microsoft Excel 97 . Normal User	QuickBooks Pro 2005
Microsoft Excel 97 . Power User	QuickBooks Pro 2006
Microsoft Excel 97 . Whole Test	QuickBooks Pro 2007

Software - Continued

Quicken 2003 Basic	U.K Microsoft Internet Explorer 5
Simply Accounting 2006	U.K Microsoft Outlook 2000
Summation Blaze 5.21	U.K Microsoft PowerPoint 2000
U.K Microsoft Access 2000	U.K Microsoft Word 2000 . Normal User
U.K Microsoft Excel 2000 . Normal User	U.K Microsoft Word 2000 . Power User
U.K Microsoft Excel 2000 . Power User	U.K Microsoft Word 2000 . Whole Test
U.K Microsoft Excel 2000 . Whole Test	U.K Microsoft Word 2007 . Normal User

Technical

.NET Framework	Citrix WinFrame
.NET Framework 2.0	Client Server/Fundamentals
.NET Framework 3.0	Clipper
.NET Programming - ASP	COBOL
.NET Programming . ASP 2.0	COBOL 400
.NET Programming . C#	COBOL for Year 2000 Programmers
.NET Programming . C# 2.0	COBOL II
.NET Programming . C++	Code Sample . ASP . File Operations
.NET Programming . Jscript	Code Sample . ASP.NET . Date/Time Operations
.NET Programming . Visual Basic	Code Sample . C Sharp . Date/Time Operations
.NET Programming . Visual J#	Code Sample . C Sharp . File Operations
A+	Code Sample . Java - Date/Time Operations
ABAP/4 for SAP	Code Sample . Java . File Operations
Access Basic 2.0	Code Sample . JavaScript . Date/Time Operations
ACT! 2000 for Administrators	Code Sample . JavaScript . File Operations
ACT! 2000 for Developers	Code Sample . VB Script . Date/Time Operations
Active Directory	Code Sample . VB.NET . Date/Time Operations
Active Server Pages	Code Sample . Visual Basic . Date/Time Operations
Active X	Code Sample . Visual Basic . File Operations
Adabas DBA	Cognos Impromptu Knowledge
Adabas Natural	Cognos PowerPlay
Adabas Programming	Cold Fusion 4
AION Programming	Cold Fusion MX6.1
AJAX	Cold Fusion Scripting and Development
ANSI SQL	Cold Fusion MX7
Apache Web Server	COM/DCOM Development in Delphi
Apple Talk	COM/DCOM Development in Visual Basic
Apple Talk Networks	Computer Technician Skills
AS/400 Operations	COOL: Gen
Assembler	CORBA
Assembler for IBM Mainframe	Crystal Reports 11.0
AUS-NZ Lotus Notes 5.0 for Developers	Crystal Reports 7.0
AUS-NZ Lotus Notes 5.0 for Users	Crystal Reports 8.0
BizTalk Server 2006	Crystal Reports 8.5 for Developers
Borland C++ Builder	Data Communication Concepts
BroadVision	Data Warehousing Concepts
Business Objects 5 - Designer	DB2 5.x DBA
Business Objects XI Release 2	DB2 Developer
C Programming	DB2 v.8 Mainframe DBA
C++ Programming	DB2 v.8 UDB DBA
CGI Concepts	dBASE III Plus
Cascading Style Sheets	Delphi 3
CICS/COBOL	Delphi 5
Cisco Networking	DHTML
Cisco Router	DOS 6.x
Citrix for Client Server Applications	Dreamweaver
Citrix MetaFrame	Dreamweaver 8

Technical - Continued

E Commerce Concepts: Architecture and Design	Microsoft Office 2000 Help Desk
E Commerce Concepts: Deployment	Microsoft Office 2003 Help Desk
EDI (Electronic Data Interchange)	Microsoft Office 4.2 Help Desk
Enterprise JavaBeans (EJB)	Microsoft Office 95 Help Desk
Ethernet Networking	Microsoft Office 97 Help Desk
FORTRAN 77/90	Microsoft Office SharePoint Server 2007
GroupWise 5.x	Microsoft Office XP Help Desk
Gupta Centura	Microsoft Site Server 3.0
Hardware Troubleshooting	Microsoft Systems Management Server 2.0 [SMS]
HTLM 2.0/3.0	Microsoft Transaction Server
HTLM 4.0	Microsoft Visio 2003
HTLM Developers	Microsoft Windows 2000 Data Center Administration
HTLM Webmaster	Microsoft Windows 2000 Professional Installation
IBM AIX 5.1 Administrator	Microsoft Windows 2000 Server Administration
IMS	Microsoft Windows 2000 Server Installation
iNet+	Microsoft Windows 2000 Server Installation Procedures
Informatica	Microsoft Windows 2000 Technical Skills
Informix	Microsoft Windows 2000 Troubleshooting
Internet Security	Microsoft Windows 2003 Server Administration
J2EE	Microsoft Windows 2003 Server Installation Procedures
J2SE	Microsoft Windows 3.1 Troubleshooting
Java 1.1	Microsoft Windows 95 Technical Skills
Java 2	Microsoft Windows 95 Troubleshooting
Java Applets Development	Microsoft Windows 98 Technical Skills
Java Beans Development	Microsoft Windows 98 Troubleshooting
Java Enterprise Development	Microsoft Windows NT 4.0 Server Administration
Java Entry Level	Microsoft Windows NT 4.0 Server Installation
Java Server Pages	Microsoft Windows NT 4.0 Troubleshooting
Java Servlets	Microsoft Windows NT 4.0 Workstation Installation
Java Swing	Microsoft Windows Programming
JavaScript	Microsoft Windows XP Technical Skills
JCL	Microsoft Windows XP Troubleshooting
LAN Hardware	MVS
Linux Administrator	Netscape Webserver
LoadRunner	Network Administration
LoadRunner9	Novell Directory Services
Logical Reasoning - Deduction	Novell NetWare 3.12
Logical Reasoning - Mathematical	Novell NetWare 4.x
Lotus Domino 6 for Developers	Novell NetWare 5.x
Lotus Notes 4.0 for Developers	Object Oriented Programming [OOP]
Lotus Notes 4.5 for Developers	Object PAL 5.0
Lotus Notes Administration	OLAP Concepts
Macintosh Technician OS 9	Oracle 10g DBA
Macintosh Technician OS X	Oracle 10g for Developers
Macromedia Director MX 2004	Oracle 11g DBA
Macromedia Flash 5	Oracle 11g for Developers
Macromedia Flash MX 2004	Oracle 7.3 DBA
Macromedia Flash Professional 8	Oracle 7.3 Developer
Microsoft Access 2000 for Developers	Oracle 8 DBA
Microsoft Access 2002 for Developers	Oracle 8 Developer
Microsoft Access 2003 for Developers	Oracle 8.i
Microsoft Exchange Server 2000 Administration	Oracle 9.i DBA
Microsoft Exchange Server 2003 Administration	Oracle 9.i for Developers
Microsoft Exchange Server 2007 Administration	Oracle Applications DBA
Microsoft Exchange Server 5.5	Oracle Designer 2000
Microsoft Foundation Class	Oracle Developer 2000
Microsoft Internet Information Server [IIS] 4.0	Oracle Financials 11
Microsoft Internet Information Services [IIS] 7.0	O/S 2 for Administrators

Technical - Continued

O/S 2 for Users	SQL Server 2005 for Developers
Paradox Application Language 4.0	SQL Server 2008 DBA
Pascal	SQL Server 6.5
PC Skills Survey	SQL Server 6.5 Developer
PeopleSoft	SQL Server 7.0 DBA
PeopleSoft 7 DBA	SQL Server 7.0 Developer
PeopleSoft 7 Developer	Sybase 11
PeopleSoft 8 DBA	Sybase 12
PeopleSoft 8 Developer	Sybase DBA
PeopleSoft 9 DBA	Sybase Developer
PeopleSoft 9 Developer	TCP/IP
Perl 5	Technical Support . IT/Network
Perl 6	Technical Support Processes
PHP	Telecommunications
PHP 4	TestDirector 8.0
PHP 5	Transact SQL
PHP 5.3	UML
PHP Scripting	UNIX Administrator
PL/SQL	UNIX Programming
PowerBuilder 10	UNIX Users
PowerBuilder 4.0	VBScript
PowerBuilder 5.0	Visual Basic 4.0
PowerBuilder 6.0	Visual Basic 5.0
PowerBuilder 8	Visual Basic 6.0
Pro/ENGINEER	Visual Basic 6.0 for Applications (VBA)
Rational Rose	Visual C++ 4.0
Relational Database Design [RDMBS]	Visual C++ 6.0
RPG III	Visual FoxPro 3.0
RPG IV [RPG ILE]	Visual FoxPro 6.0
SAP Database	Visual FoxPro 8.0
SAS 6 - IT Professional	Visual Interdev 6.0
SAS 8.2	Visual J++ 1.1
SCO UNIX for Administrators	Visual J++ 6.0
SCO UNIX for Users	VSE/DOS
Siebel 7	WAN Architecture
Smalltalk	Web Commerce Security
Solaris Administrator	Web Design Mastery
SPSS	WebLogic Portal 7.0
SQA Robot	WebLogic Server 7.0
SQL Entry Level	WebSphere 4.0
SQL for Client-Server Applications	WebSphere MQ V5
SQL for Desktop Applications	WinRunner 6.02
SQL Server 2000 DBA	WinRunner 7.6
SQL Server 2000 for Developers	XML
SQL Server 2005 DBA	XWindow Systems

Training

Microsoft Access 2000 Tutorial	Microsoft Outlook 2003 Tutorial
Microsoft Access 2002 Tutorial	Microsoft PowerPoint 2000 Tutorial
Microsoft Access 2003 Tutorial	Microsoft PowerPoint 2002 Tutorial
Microsoft Excel 2000 Tutorial	Microsoft PowerPoint 2003 Tutorial
Microsoft Excel 2002 Tutorial	Microsoft Windows 2000 Tutorial
Microsoft Excel 2003 Tutorial	Microsoft Windows XP Tutorial
Microsoft Internet Explorer 5.0 Tutorial	Microsoft Word 2000 Tutorial
Microsoft Office 2000 Integration Tutorial	Microsoft Word 2002 Advanced Documents Tutorial
Microsoft Office 2003 Integration Tutorial	Microsoft Word 2002 Tutorial
Microsoft Office XP Integration Tutorial	Microsoft Word 2003 Tutorial
Microsoft Outlook 2000 Tutorial	Peachtree Accounting 2003 Tutorial
Microsoft Outlook 2002 Tutorial	QuickBooks Pro 2000 Tutorial